



CAT HAUS WAIVER

I, _____, the legal guardian of _____ (hereinafter “my cat(s)”), hereby agree to the following terms and conditions of my cat’s participation in the activities at Queen West Animal Hospital’s (herein referred to as ‘QWAH’) Animal Haus.

Photo Release/Social Media

I hereby approve that my cat(s) be videotaped, photographed and/or recorded. Animal Haus shall be the exclusive owner to the results and all proceeds of such media and may post on Animal Haus social media.

_____ Client initial

OR: I decline my cat(s) appearing on Animal Haus social media:

Health & Wellbeing

1. I hereby certify that my cat(s) is/are in good health and has/have not been ill with any communicable condition in the last 14 days.
2. I understand that I am solely responsible for any harm caused by my cat(s) while my cat(s) is/are attending QWAH Animal Haus Boarding Facility.
3. I understand that despite the best efforts of the employees at QWAH Animal Haus Boarding Facility, accidents can occur. Pursuant to this agreement and in consideration of the due diligence exercised by the staff, I hold QWAH Animal Haus Boarding Facility harmless for any liability with respect to loss or damage resulting from disease, theft, fire, death, escape, or injury to my cat(s).
4. Standard precautions will be used against injury, escape or death. QWAH Animal Haus Boarding Facility will not be held responsible for injuries that occur, provided standard care and precautions have been followed as determined at the sole discretion of QWAH Animal Haus Boarding Facility.
5. I agree and understand that cats can sometimes receive minor cuts and scratches while playing in a group setting and any problems that develop with my cat(s) will be treated as deemed best by the staff of QWAH’s Animal Haus, at their sole discretion, and that I assume full financial responsibility for any and all expenses involved.
6. I agree that QWAH’s Animal Haus may seek veterinary care for my cat(s) if such care is deemed reasonably necessary for the welfare of my cat(s). QWAH Animal Haus Boarding Facility agrees that they will make a reasonable effort to contact the Primary & Secondary Contacts or Emergency contact(s) to arrange transport to the primary treating veterinarian, unless the cat is in a state of medical emergency or critical condition. In this case, I understand my cat will be seen by any Doctor of Veterinary Medicine at Queen West Animal Hospital located on the first floor of the facility, during regular business hours. QWAH’s Animal Haus agrees that they will make a reasonable effort to contact the Primary

& Secondary Contacts or Emergency contact(s) to arrange for transport to a Veterinary Emergency Facility when Queen West Animal Hospital is closed.

6. I hereby certify that my cat(s) will remain current in all vaccinations as set forth by Animal Haus requirements. I understand that I must provide veterinary proof of such vaccination both before my cat's first visit at the facility, and periodically as required when vaccinations are updated.

7. I hereby agree to maintain my cat(s) scheduled tick and flea preventative as appropriate, or when requested by Animal Haus Facility. I will be responsible for any costs incurred for any such treatment if required.

_____ Client initial

Temperament & Behaviour

1. I hereby certify that my cat(s) has/have not harmed or shown aggressive or threatening behavior towards any person or any other cat.

2. I hold QWAH's Animal Haus harmless for harm to any person, other cat(s) or property by my cat.

3. I hereby certify that my cat(s) is of sound mental health and reasonable disposition. I agree to abide by the judgment and expertise of QWAH Animal Haus Boarding Facility with respect to handling any potential temperament concerns.

4. I understand that QWAH Animal Haus Boarding Facility reserves the right to refuse services or admittance to any cat for any reason, including suspected illness or behavioural issues.

5. I understand that group play is not for cats that have temperament problems such as aggression or extreme shyness with either humans and/or cats.

If your cat is found to exhibit any behavior that is deemed unsuitable by the staff of QWAH's Animal Haus, they will be removed from the playgroup and you will receive a call with an explanation as to why your cat was removed. QWAH's Animal Haus has a zero tolerance policy, and must protect the safety of other cats and staff members.

I have read, understood and agreed to all provisions of this agreement. I understand that allowing my cat(s) to participate in activities at QWAH's Animal Haus are not without risk to my cat, and I accept and agree to be fully responsible for the consequences of assuming such risks. I hereby release QWAH's Animal Haus and their staff, agents, officers, members, and guests from any liability for injuries, illness or damage results from the actions of my cat(s), any other cat, or any human in the facility starting with the date indicated below and thereafter.

Owner Name (Please Print): _____

Signature: _____ Date: _____

Pricing:

Cat boarding

\$39.99/24 hours Hourly fee \$2.00/hour

Dog Daycare

Half day \$23.40 (up to 6 hours) Full day \$39.99 (up to 12 ½ hours)

Latest pickup time 7:30pm – late fee \$25.00/half hour after 7:30pm

Packages

10 full days \$359.91 20 full days \$719.82

Miscellaneous charges:

Camera fee \$2.70/day for daycare \$5.40/boarding reservation

Feeding fee \$10.80 (if pets regular food isn't provided)

Medication fee \$11.70/day Injection fee \$19.00/injection

Weekend medication or injection fee \$25.00/administration

Boarding Cancellation fee (under 72 hrs notice or no show) 50% of boarding reservation

Kongs:

Small \$10.42

Medium \$15.42

Large \$17.54

XL \$27.56

XXL \$34.54

Owner Name (Please Print): _____

Signature: _____ Date: _____

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and follow us @qwahanimalhaus on Instagram!