



## **ANIMAL HAUS DOG BOARDING & DAYCARE WAIVER**

I, \_\_\_\_\_, the legal guardian of \_\_\_\_\_ (hereinafter “my dog(s)”), hereby agree to the following terms and conditions of my dog’s participation in the activities at Queen West Animal Hospital (herein referred to as ‘QWAH’) Animal Haus Boarding Facility.

### **Health & Wellbeing**

I hereby certify that my dog(s) is /are in good health and has/have not been ill with any communicable condition in the last 14 days.

1. I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is/are attending QWAH Animal Haus Boarding Facility.
2. I understand that despite the best efforts of the employees at QWAH Animal Haus Boarding Facility, accidents can occur. Pursuant to this agreement and in consideration of the due diligence exercised by the staff, I hold QWAH Animal Haus Boarding Facility harmless for any liability with respect to loss or damage resulting from disease, theft, fire, death, escape, or injury to my dog(s).
3. Standard precautions will be used against injury, escape or death. QWAH Animal Haus Boarding Facility will not be held responsible for injuries that occur, provided standard care and precautions have been followed as determined at the sole discretion of QWAH Animal Haus Boarding Facility.
4. I agree and understand that dogs can sometimes receive minor cuts and scratches while playing in a group setting and any problems that develop with my dog(s) will be treated as deemed best by the staff of QWAH Animal Haus Boarding Facility, at their sole discretion, and that I assume full financial responsibility for any and all expenses involved.
5. I agree that QWAH Animal Haus Boarding Facility may seek veterinary care for my dog(s) if such care is deemed reasonably necessary for the welfare of my dog(s). QWAH Animal Haus Boarding Facility agrees that they will make a reasonable effort to contact the Primary & Secondary Contacts or Emergency contact(s) to arrange transport to the primary treating veterinarian, unless the dog is in a state of medical emergency or critical condition. In this case, I understand my dog will be seen by any Doctor of Veterinary Medicine at Queen West Animal Hospital located on the first floor of the facility during regular business hours. QWAH Animal Haus Boarding Facility agrees that they will make a reasonable effort to contact the Primary & Secondary Contacts or Emergency contact(s) to arrange for transport to a Veterinary Emergency Facility when Queen West Animal Hospital is closed.
6. I hereby certify that my dog(s) will remain current in all vaccinations as set forth by Animal Haus requirements. I understand that I must provide veterinary proof of such vaccination both before my dog’s first visit at the facility, and periodically as required when vaccinations are updated.
7. I hereby agree to maintain my dog(s) scheduled heartworm and flea preventative as appropriate, or when requested by Animal Haus Facility. I will be responsible for any costs incurred for any such treatment if required.

\_\_\_\_\_ **Client initial**

## **Temperament & Behaviour**

I hereby certify that my dog(s) has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog.

1. I hold QWAH Animal Haus Boarding Facility harmless for harm to any person, other dog(s) or property by my dog.
2. I hereby certify that my dog(s) is of sound mental health and reasonable disposition. I agree to abide by the judgment and expertise of QWAH Animal Haus Boarding Facility with respect to handling any potential temperament concerns.
3. I understand that QWAH Animal Haus Boarding Facility reserves the right to refuse services or admittance to any dog for any reason, including suspected illness or behavioural issues.
4. I understand that group play is not for dogs that have temperament problems such as aggression or extreme shyness with either humans and/or dogs.

If your dog is found to exhibit any behavior that is deemed unsuitable by the staff of QWAH Animal Haus Boarding Facility they will be removed from the playgroup and you will receive a call with an explanation as to why your dog was removed. QWAH Animal Haus Boarding Facility has a zero tolerance policy, and must protect the safety of other dogs and staff members.

I have read, understood and agreed to all provisions of this agreement. I understand that allowing my dog(s) to participate in activities at QWAH Animal Haus Boarding Facility are not without risk to my dog, and I accept and agree to be fully responsible for the consequences of assuming such risks. I hereby release QWAH Animal Haus Boarding Facility and their staff, agents, officers, members, and guests from any liability for injuries, illness or damage results from the actions of my dog(s), any other dog, or any human in the facility starting with the date indicated below and thereafter.

## **Photo Release/Social Media**

I hereby approve that my dog(s) be videotaped, photographed and/or recorded. Animal Haus shall be the exclusive owner to the results and all proceeds of such media and may post on Animal Haus social media.

Or:

\_\_\_\_\_ I decline my dog(s) appearing on Animal Haus social media.

\_\_\_\_\_ **Client initial**

**Pricing:**

**Dog Boarding**

Open concept \$60.00/24 hours

Suite style \$70.00/24 hours

Shared \$55.00/24 hours for second dog

**Cat boarding** \$45.00/24 hours

**Shared condo** \$25.00/24 hours for second cat

**Hourly fee** Suite style \$2.95/hour Open concept \$2.50/hour

**Feeding fee** \$10.00 (if pets regular food isn't provided)

**Medication fee** \$11.00

**Camera fee** \$2.00/day for daycare

\$5.00/boarding reservation

**Cancellation fee**

\*under 72 hrs notice or no show\*

50% of boarding reservation

**Dog Daycare**

Half day \$26.00 (up to 6 hours)

Suite style half day \$31.00 (up to 6 hours)

Full day \$45.00 (up to 12 hours)

Suite style full day \$50.00 (up to 12 hours)

**Packages**

10 visits (up to 12 hours/visit) \$405.00 20 visits (up to 12 hours/visit) \$810.00

**Hourly fee** \$3.75 (after the 12 hour point)

**Kongs**

Small \$10.42

Medium \$15.42

Large \$17.54

XL \$27.56

XXL \$34.54

Peanut butter addition \$5.00/fill up

Baby carrots \$5.00/fill up

Owner Name (Please Print): \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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or follow us @qwahanimalhaus on Instagram!